# New Application for Trust Services License

### About the Service/Feature

This service aims to issue licenses to trust service providers and qualified trust service providers in the United Arab Emirates.

### Service steps

**Step 1** → Login using the UAE Pass
**Step 2** → Fill in the application form and attach all required documents
**Step 3** → Pay the application fee through the available payment channels
**Step 4** → The application will be reviewed by a specialized team at the Authority
**Step 5** → Pay the approved Trust Services fees
**Step 6** → Obtain the license

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| **Type** | Not available |
| **Expected Time** | Within 30 days of application completion date |
| **Fees** | New license application fee: 10,000 AED (one-time, regardless of the number of services)<br>License issuance fee for providing a Trust Service: 12,000 AED (per service, as per Fees Regulation)<br>License issuance fee for providing a Qualified Trust Service: 15,000 AED (per service, as per Fees Regulation) |
| **Audience** | Business Sector<br>Government Sector |
| **About** | This service aims to issue licenses to Trust Service Providers (TSPs) and Qualified Trust Service Providers (QTSPs) in the United Arab Emirates |
| **Channels** | Smart App<br>TDRA Website<br>Email |
| **Payment Channels** | Not Available |
| **Terms & conditions** | The application fee is non-refundable regardless of the final outcome of the application, whether approved or rejected<br>TDRA may reject the application if the requirements are not completed within 60 days from application submission<br>If the licensing application is approved, the license will be issued in return for payment of the license issuance fee in advance according to the number and type of services under the Fees Regulation<br>License term is two years |

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| **Required Documents** | - Availability of the following documentation:<br>Copy of the license issued by the competent authority or otherwise entitling them to engage in activities in the country<br>Statement of the commercial/business activities not related to Trust<br>Services and Qualified Trust Services that the license applicant is authorized to practice<br>Data of the license applicant's operating location or place of business in the country<br>Copy of the license applicant's work plan, showing the nature and strategy of their business, goals, marketing plans, and service delivery plan<br>Type of commercial/business/trade license and partners' shares therein, if any, and the organizational structure of the licensing applicant<br>Statement of institutional and operational capabilities/capacities of the licensing applicant<br>Compliance assessment report not exceeding one month<br>Copy of the documents submitted during the compliance assessment process<br>Service termination plan<br>Financial data report for the last fiscal year issued by a UAE-accredited auditor, proving the availability of financial resources equivalent to (5,000,000) five million AED<br>Providing a bank guarantee or insurance determined by TDRA, which is automatically renewed upon license renewal<br>- Completing the application fee payment process on TDRA's portal |
| **Results Require Office Visit** | No |
| **Service package** | No service package |
| **Service Complexity Level** | Complex service |
| **Service Outcome** | - TSP license<br>- QTSP license<br>- Amendment to the UAE Trust List |
| **Service Connectivity With Other Services** | No linked services |
| **Service Limitation** | The beneficiary of the service is anyone who provides electronic authentication services directly or indirectly to the public for commercial purposes in relation to electronic records , documents and signatures relating to with turbans and e- commerce |
| **Service Remark** | No service remarks |