

Technical Consultancy Service for Government Entities

About the Service/Feature

This service provides technical consultancy to government entities to solve technical issues via expert technical teams of TDRA. It highlights challenges facing government entities and provides related suggestions and solutions.

Service steps

- Step 1** → Login using the UAE Pass
- Step 2** → Submit the service application
- Step 3** → Review the application by a specialized team at the Authority
- Step 4** → Evaluate and approve the application by the Authority
- Step 5** → Hold a technical meeting with the entity and stakeholders (if needed)
- Step 6** → Get advice and technical response from the Authority

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| Category | Variation |
| Type | Transactional |
| Expected Time | 10 working days |
| Fees | Free of Charge |
| Audience | Government Sector |
| About | Provision of technical consultancy to government entities to solve technical issues via relevant teams and experts in TDRA. It highlights challenges facing the entity (based on the requirements that have been recorded) and provides related suggestions and solutions |
| Channels | Smart App TDRA Website |
| Payment Channels | Not Available |
| Terms & conditions | No service conditions |
| Required Documents | To provide an overview of the requirements and define the scope and purpose of the consultation with the relevant supporting documents attached |

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| Results Require Office Visit | No |
| Service package | No service package |
| Service Complexity Level | Complex service |
| Service Outcome | Getting technical advice and suggested solutions |
| Service Connectivity With Other Services | No linked services |
| Service Limitation | This service is for federal government entities only |
| Service Remark | No service remarks |