

## Phishing Assessment

### About the Service/Feature

Measuring the extent to which employees respond to fraudulent messages, by sending fake messages and persuading them to send their private information or open links and attachments. A report is provided to the entity on who opened the email and clicked on the link, and who provided their private information. The report helps in assessing the level of employees awareness on security risks

### Service steps

- Step 1** → Login using the UAE Pass
- Step 2** → Submit the service application
- Step 3** → Receive the Rules of Engagement document from the Authority
- Step 4** → Fill in the service application form and provide the required data
- Step 5** → The application and data will be reviewed by a specialized team at the Authority
- Step 6** → Proceed with the anti-phishing process
- Step 7** → Obtain the employee security risk awareness assessment report

Category	Variation
Type	Transactional
Expected Time	11 working days
Fees	Free of charge
Audience	Government Sector
About	Measuring the extent to which employees respond to fraudulent messages, by sending fake messages and persuading them to send their private information or open links and attachments. A report is provided to the entity about who opened the email, clicked the link, and provided their private information. The report helps in understanding the extent of employee awareness of security risks
Channels	Smart App TDRA Website
Payment Channels	Not Available
Terms & conditions	Allowing TDRA access to the network and servers of the government entity requesting the service

<b>Required Documents</b>	Availability of email data and information for the study sample from staff of the government entity requesting the service
<b>Results Require Office Visit</b>	No
<b>Service package</b>	No service package
<b>Service Complexity Level</b>	Complex service
<b>Service Outcome</b>	Employee security risk awareness assessment report
<b>Service Connectivity With Other Services</b>	No linked services
<b>Service Limitation</b>	No service limitation
<b>Service Remark</b>	The Rules of Engagement document is shared with persons concerned in the entity, as the document contains information requested from the entity. In case of further questions, the relevant team in TDRA can be reached