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## Campaign for Online Safety of Families

#SaferTogether

Community Awareness Initiative: TDRA, UAE Media Council, and TikTok Launch Campaign for Family Online Safety

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TDRA receives ISO 22329:2021 from the British Standards Institution (BSI) in the use of social media in emergencies

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## TDRA's Participation

In the month of June, TDRA took part in a host of activities, most notably:



Participating in the announcement of "Work Bundle" Phase 2 set to cover all emirates via the unified digital platform "workinuae.ae"



Being honored as an enabling partner in the "Manzili" Bundle as part of its efforts in promoting the digital infrastructure and supporting innovation in digital service delivery



Participating in the 26th meeting of the GCC eGovernment Executive Committee



Heading the UAE delegation in the ITU Council 2024 Meeting in Geneva



Signing an MoU with the ITU as a strategic partner of the International Center of Digital Innovation (I-CoDI)



Participating in the first meeting of the coordination team of ICT organizations operating in the Arab region, in Cairo



Presenting the intelligent, AI-powered chatbot U\_ask at the AI for Good Global Summit 2024



Organizing 4 customer councils with the participation of more than 100 customers and specialists from the government and private sectors as part of the Zero Government Bureaucracy (ZGB) Programme



Receiving of a delegation from the Ministry of Interior to learn about best practices in the internal auditing of TDRA

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**The official portal of the UAE Government u.ae:**

A window on latest reports and initiatives published on the Official Portal of the UAE Government:

**UAE Research Map**

To read more please click [HERE](#).

**The 'Manzili' citizen housing service bundle**

To read more please click [HERE](#).

**Strategies for government services and digital transformation**

To read more please click [HERE](#).

**Senior citizen protection specialist programme**

To read more please click [HERE](#).

**UAE in the 2024 WCY report**

To read more please click [HERE](#).

**Childbearing services**

To read more please click [HERE](#).

**Patients' rights & responsibilities**

To read more please click [HERE](#).



Follow all the latest on TDRA's social media accounts

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@TDRAUAE, www.tdra.gov.ae

## TOWARDS A SAFER DIGITAL WORLD FOR OUR FAMILIES

Community Awareness Initiative: TDRA, UAE Media Council, and TikTok Launch Campaign for Family Online Safety

TDRA has launched a collaborative media campaign with the UAE Media Council and TikTok focused on "Family Online Safety". This comes as part of a community awareness initiative for protecting children and families while surfing websites and scrolling through social media in particular.

The TDRA-launched joint campaign featured a variety of short awareness videos designed to educate children and families on the safe usage of digital platforms, focusing on topics such as privacy, online gaming, cyberbullying, excessive use of electronic devices, and parental controls.

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## TDR achieves

# ISO CERTIFICATION FROM BSI

## for social media usage in emergencies

### BS ISO 22329:2021

TDR receives ISO 22329:2021 from the British Standards Institution (BSI) in the use of social media in emergencies

TDR has earned the ISO certification in the use of social media in emergencies, after successfully passing the specification developed by the International Organization for Standardization. TDR has succeeded in meeting a list of criteria within this specification that deals with how well organizations demonstrate flexibility, security, and business continuity based on an effective, impactful communication plan across the many social media platforms.

This specification gives extensive guidelines that organizations can follow, before, during and after an incident, through their social media accounts to interact with customers and clients in order to ensure the delivery of essential services during crises, maintain open communication channels, and support business continuity under all circumstances.

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## UAE Research Map

UAE Research Map is a centralized platform which enables researchers access to information on R&D centers, and contributes to coordinating efforts between government entities, innovators, higher education institutes, research organizations and partners within the sector. This platform provides comprehensive information in the R&D sector, and reviews the broad areas covered by research activities in the UAE.

## The 'Manzili' citizen housing service bundle

The bundle offers 18 housing services to Emirati citizens, through collaboration with 24 federal and local government entities. It simplifies the customer's journey and the documents required by reducing the number of entities involved from 11 to 1, and the documents from 10 to 2. It further streamlines procedures from 14 to 3, and reduces the mandatory required fields for service delivery from 32 to 5.

## Strategies for government services and digital transformation

Find details about strategies, programmes and plans launched by the UAE Government for government services and digital transformation, such as:

- "Zero Government Bureaucracy" Programme
- Dubai Program for Gaming 2033
- The annual 'Dubai Universal Blueprint for Artificial Intelligence'
- National Program for Artificial Intelligence among others

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## Senior citizen protection specialist programme

The programme aims to qualify specialists to protect and take better care of senior citizens, and address the challenges they may face in their daily lives, within six main themes dedicated to senior citizen protection

## UAE in the 2024 WCY report

The IMD World Competitiveness Yearbook (WCY) report ranks 67 countries worldwide in terms of their capacity to maintain a competitive corporate environment. This ranking is based on economic performance, government efficiency, business efficiency, and infrastructure. The UAE was ranked 7th globally in the IMD WCY 2024.

## Childbearing services

This page provides information about the legal provisions of having a baby in the UAE and how to apply for identification documents of the newborn.

## Patients' rights & responsibilities

The UAE Government guarantees patients' rights, and imposes some obligations on them – EHS presents the “patient charter” which contains useful practical information on patient rights and obligations, upon receiving treatments at the various healthcare facilities in the country. Patients can file complaints about improper health services or malpractices to the respective health authorities.

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