



Organized by TDRA, UAE hosts 54th meeting of ATICM Executive Bureau

[More HERE](#)



UAE chairs 53rd Arab ICT Permanent Committee

[More HERE](#)



(TDRA) launches the Knowledge Hub program of DGOV Academy In an effort to train new FCSC employees

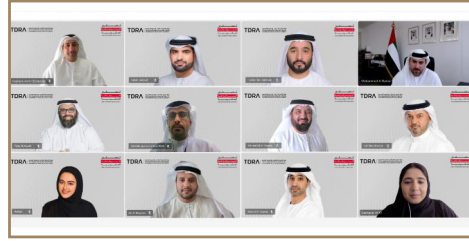
[More HERE](#)

Contributions

In the month of July, TDRA took part in a host of activities, most notably:



The United Arab Emirates, represented by the Telecommunications and Digital Government Regulatory Authority (TDRA), hosted the 54th meeting of the Executive Bureau of the Arab



In collaboration with the Prime Minister's Office TDRA organized a virtual knowledge session on the Zero Bureaucracy Program for the Telecommunications services in the country



The United Arab Emirates chairs the 53rd Arab ICT Permanent Committee

Notices

- The UAE pass is Safe... How to Protect Your Account from Fraud Attempts
- UAE National Domain Campaign .ae Your website with your distinctive Emirati identity
- Awareness campaign: "Towards a safer digital world for our families"
- CrowdStrike Software Bug Notice and Updates
- Warnings about fraudulent messages and ways to survive this phishing

Your u.ae portal



The official portal of the UAE Government u.ae:

A window on latest reports and initiatives published on the Official Portal of the UAE Government:

VAT refund for tourists

To read more please click [HERE](#).

Law on combatting rumours and cybercrimes

To read more please click [HERE](#).

171Tawasul, customer relationship management platform

To read more please click [HERE](#).



Follow all the latest on TDRA's social media accounts



@TDRAUAE, www.tdra.gov.ae



Organized by TDRA, UAE hosts 54th meeting of ATICM Executive Bureau

The United Arab Emirates, represented by the Telecommunications and Digital Government Regulatory Authority (TDRA), hosted the 54th meeting of the Executive Bureau of the Arab Telecommunications and Information Council of Ministers (ATICM) on 24 July 2024 in Dubai to discuss the results of the 54th Session of the Arab Permanent Postal Commission (APPC) and the 53rd Arab ICT Permanent Committee meeting. The meeting was chaired by TDRA's Director-General H.E. Eng. Majed Sultan Al-Mesmar, in the presence of representatives of Arab telecom ministers and the heads of delegates from the Arab states.



UAE chairs 53rd Arab ICT Permanent Committee

The city of Dubai in UAE saw the 53rd session of the Arab ICT Permanent Committee on July 22, 2024 for two days. The UAE-led meeting was represented by H.E. Eng. Mohammed al-Ramsi, TDRA's Deputy Director-General of the Telecommunications Sector. Delegates from various Arab states, the Technical Secretariat of the Council of Arab Ministers of Communications and Information (CAMCI-TS), as well as representatives of a number of bodies and organizations with observer status, including the ITU Arab Regional Office, took part in the meeting.



The Telecommunications and Digital Government Regulatory Authority (TDRA) launches the Knowledge Hub program of DGOV Academy in an effort to train new FCSC employees.

The Telecommunications and Digital Government Regulatory Authority (TDRA) has launched the Knowledge Hub program designed to train employees at the Federal Competitiveness and Statistics Center (FCSC) with the aim of equipping them with skills and knowledge that are in line with the objectives and requirements of the FCSC.

The program includes nine training tracks that combine self-paced learning with interactive learning for several data-related topics and ways to analyze and utilize data, while harnessing AI to support the data revolution, in addition to competitiveness-enhancing programs. Within 9 training tracks across a 43-hour learning experience.

[Home Page](#)

VAT refund for tourists

Tourists and visitors can claim refund on VAT paid on purchases they made during their stay in the UAE. Recovery of payment will be done through a fully integrated electronic system which connects retailers registered in the 'Tax Refund for Tourists Scheme' with all ports of entry and exit from the UAE. Read the details.

Law on combatting rumours and cybercrimes

It aims to enhance the level of protection from online crimes committed through the use of information technology, networks and platforms. It further seeks to protect the UAE's government websites and databases, combat the spread of rumours and fake news, safeguard against electronic fraud and maintain privacy and personal rights.

171Tawasul, customer relationship management platform

The unified national platform for receiving all our customers' queries, suggestions and complaints. This platform collects customer opinions and manages customer relations relating to federal government services, efficiently.

[Home Page](#)