

YOUR MOBILE NETWORK

TDRA ANNUAL BENCHMARKING REPORT 2025

How good is it really?

Every year, the TDRA conducts rigorous real-world testing of both mobile networks — on roads, in malls, and across all seven emirates. Here's what the results mean for you.

28,000

km of roads tested

85,880

real test calls made

All 7

emirates covered

Key performance indicators that matter most to users

99.9%

of calls connect successfully
on both networks

~1000 Mbps

Mbps download speed,
world-class

99%

5G coverage across the UAE
for both operators

Comparison of the Two Networks' Performance (Highways, Main Roads, and Inner Roads)

Outdoor



Call connection

Outdoor

e& leads



99.98%



99.94%

Fewer than 1 in 10,000 calls ever fails to connect.



Voice clarity

Outdoor

e& leads



99.75%



98.83%

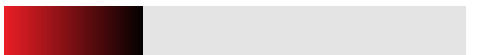
Both deliver clear, natural audio. e& is marginally ahead.



Dropped calls

Outdoor

du leads



0.030%



0.015%

Lower is better. Both are far below the 2% international threshold.



5G coverage

Outdoor

du leads



99.06%



99.71%

5G almost available everywhere across the UAE for both operators.

Comparison of the Two Networks' Performance (Highways, Main Roads, and Inner Roads)

Outdoor



Internet speed

Outdoor



Download speed



du leads

966.88 Mbps

1048.58 Mbps

du delivers over 1,000 Mbps - fast enough to download a full HD movie in under 10 seconds.



Internet speed

Outdoor



Upload speed



du leads

80.6 Mbps

97.7 Mbps

Both offer fast upload speeds - ideal for sharing photos, videos, and files instantly



Latency (response time)

Outdoor



du leads

22.25 ms

20.18 ms

Lower is better. Both are well under 30ms - smooth for gaming and video calls.

UAE networks are up to 20x faster than what you actually need

Both e& and du deliver speeds that far exceed what every day apps and activities require. Here's how they compare to typical usage needs.

■ What activities need



e& network



du network

EVERYDAY ACTIVITIES



UAE NETWORKS



Comparison of the Two Networks' Coverage (Shopping Malls, Hotels, and Other Indoor Locations)

Indoor



Call connection

Indoor


Both perfect



100%



100%

Every test call connected - a perfect score for both.



Voice clarity

Indoor


e& leads



99.87%



98.83%

Calls sound clear and natural on both networks.



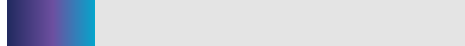
Dropped calls

Indoor


du leads



0.037%



0.019%

Lower is better. Both are far below the 2% international threshold.



Internet speed

Indoor


e& leads



Download speed



1672.81 Mbps



1449.15 Mbps

Indoor speeds are faster than outdoors.

Comparison of the Two Networks' Coverage (Shopping Malls, Hotels, and Other Indoor Locations)

Indoor



Internet speed

Indoor



Upload speed



e& leads

126.52 Mbps

126.34 Mbps

Upload speeds identical indoors - great for sharing photos and files instantly.



Latency (response time)

Indoor



e& leads

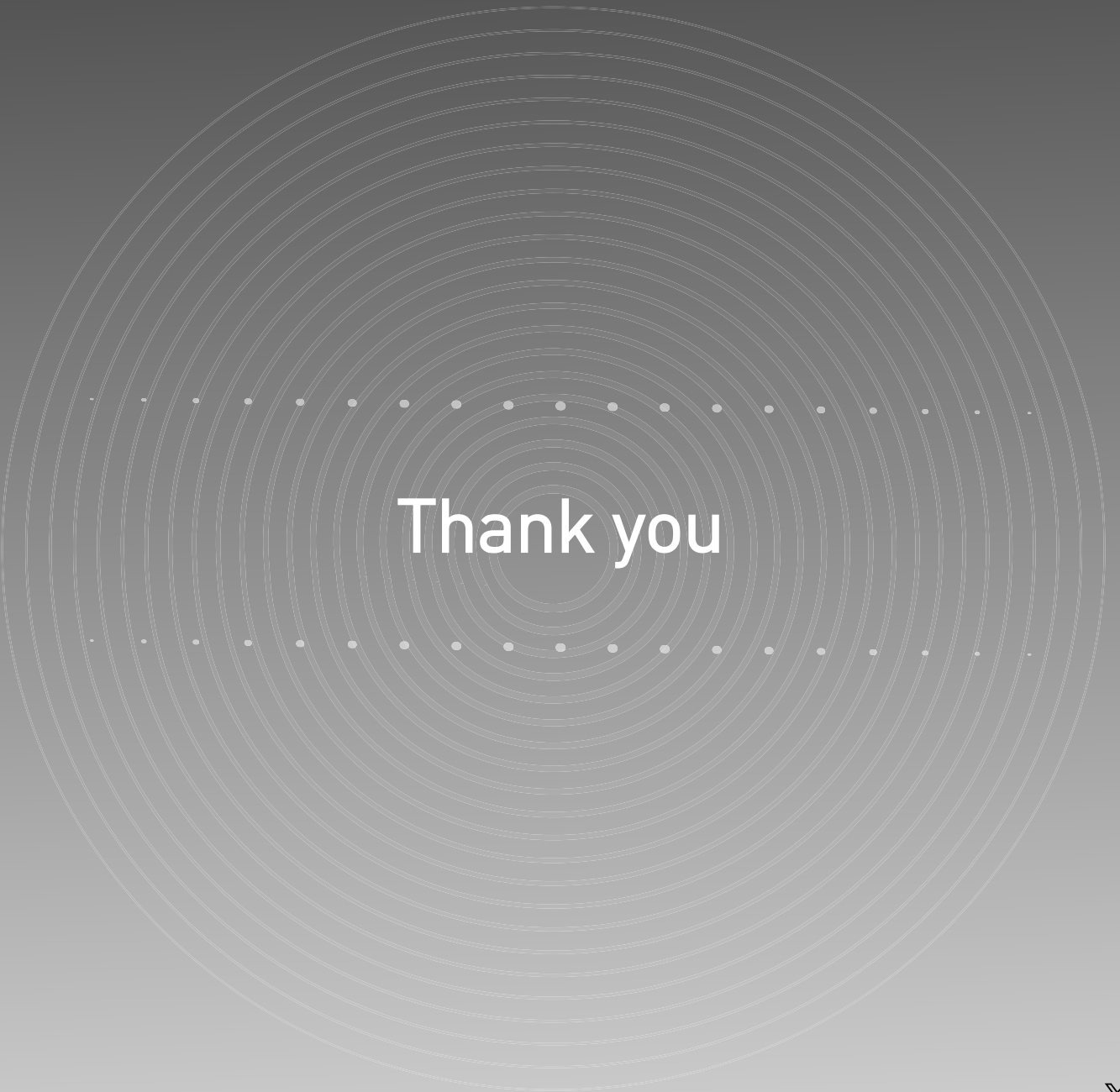
18.08 ms

19.99 ms

Lower is better. Both are excellent - under 20ms indoors means zero noticeable lag.

The UAE is among the world's best

The results confirm what many already experience — mobile connectivity in the UAE is exceptional. Both e& and du deliver world-class performance. Whichever network you use, you are well served.



Thank you