هيئة تنظيم الاتصالات TRA
TELECOMMUNICATIONS REGULATORY AUTHORITY

United Arab Emirates

Custom Release Permit for Telecommunication Devices

CUSTOM RELEASE PERMIT FOR TELECOMMUNICATION DEVICES

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ABOUT THE SERVICE

This service involves seeking customs clearance permit for telecommunications equipment in the UAE / service will be requested from :

- Individuals who are interested in importing telecommunications equipment for personal use.
- Manufacturers and suppliers of telecommunications equipment in the UAE registered with TRA.
- International companies or local companies those will attend exhibitions in UAE

Please check the user guide for using the system in order to apply for the service.

SERVICE PROCESS

STEP 1	STEP 2	STEP 3	STEP 4
Click on start service and then login using your credential or create a new account	Submit the online request form	Review the application from TRA	Get the service

TARGET AUDIENCE

- Individuals who are interested in importing telecommunications equipment for personal use.
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- International companies or local companies those will attend exhibitions in UAE

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REQUIRED DOCUMENTS

For individuals:

- Airway Bill.
- Packing List
- Technical specifications for the equipment

For companies:

- Airway Bill.
- Packing List.
- Customs Declaration
- Purchase Order
- international companies or local companies those will attend exhibitions in UAE , should submit the following documents to TRA :
  A- Letter from exhibitioner mentioning the name of the company participating in the exhibition with their stand number.
  B- Undertaken letter mentioning that items will be return back after end of the exhibition.

EXPECTED TIME

One working days

OFFICER IN CHARGE

Type Approval Officer

TERMS AND CONDITIONS

- **For individuals:** device is compatible with the technical requirements approved from TRA and published on its website
- **For companies:** Company to be registered with TRA / approved device from TRA

Visit TRA web site to apply for custom clearance www.tra.gov.ae

1 –Go to e-Services then Select Custom Release Permit for telecom devices

ABOUT TRA | E-SERVICES | OPEN DATA | YOUR VOICE | MEDIA HUB

Wireless Services
Class Authorization wireless services authorization
fixed wireless services authorization
View All >

Registration of Telecom Devices and Telecom Devices Dealers
Custom Release Permit for telecom devices
Register Telecommunications Supplier
View All >

Customer Affairs
Complaint about TRA
Consumer Disputes with licensees on telecom services
View All >

ae Domain Services
License of Authorized Domain Registrars
Renew License of Authorized Domain Registrars
View All >

e-Commerce Services
No-objection on practicing e-activity
Renew License of e-accreditation service provider
View All >

Other services
SIM Card Pointe of Sale Registration
TRA Supplier registration
View All >

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2 - Start the service

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SERVICE PROCESS

STEP 1 — Click on start service and then login using your credential or create a new account

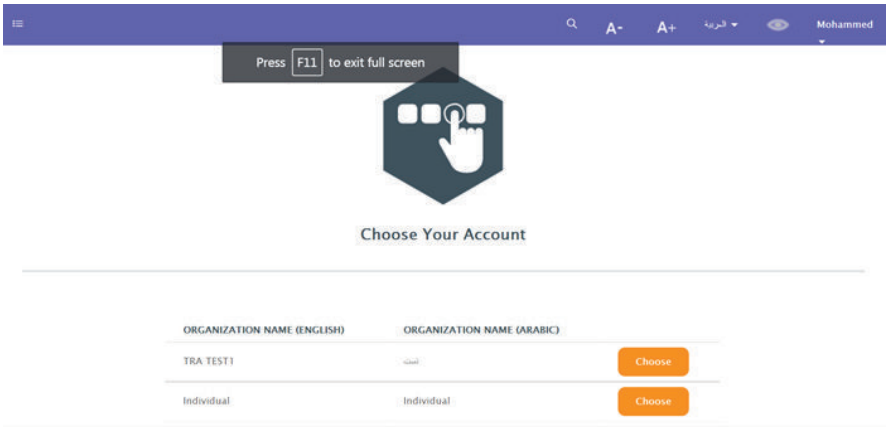
STEP 2 — Submit the online request form

STEP 3 — Review the application from TRA

STEP 4 — Get the service

3 - Login with your email and password

4- Select your company



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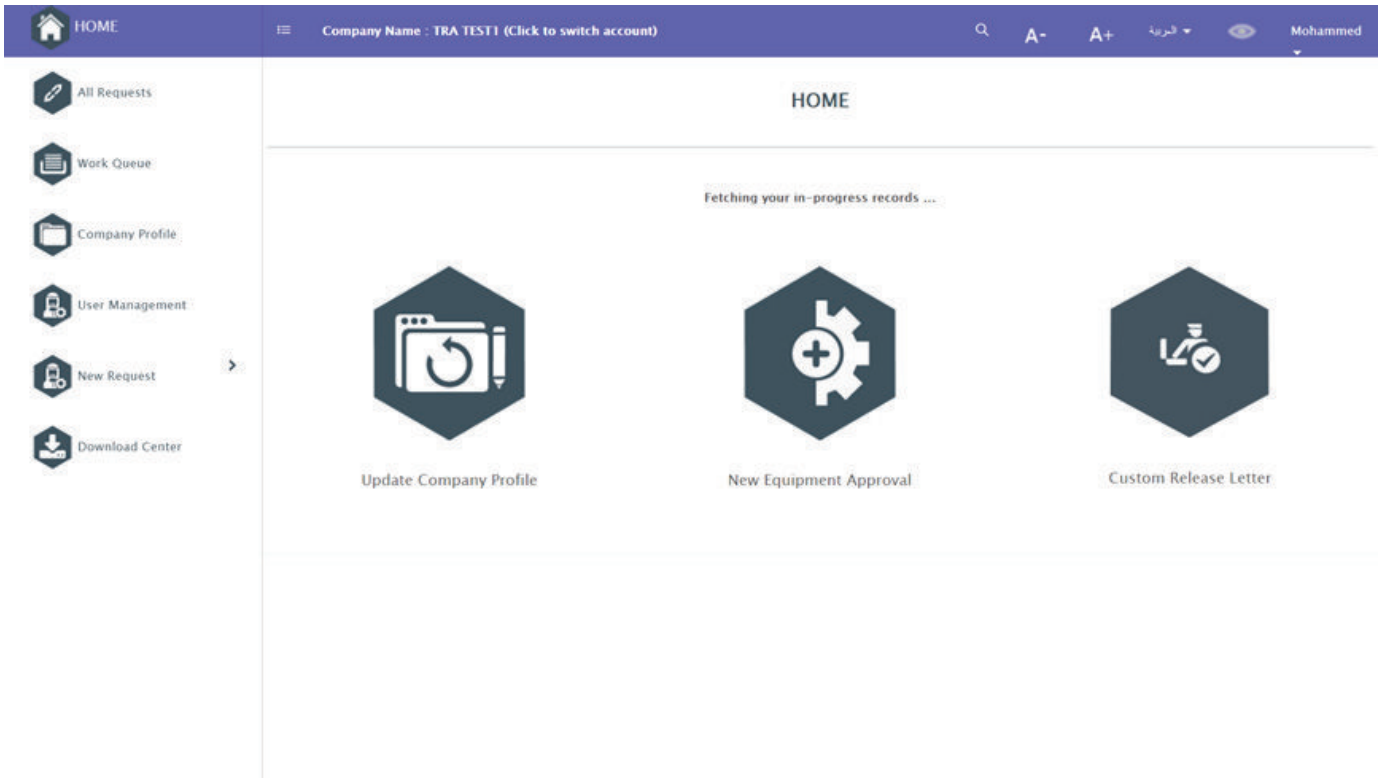

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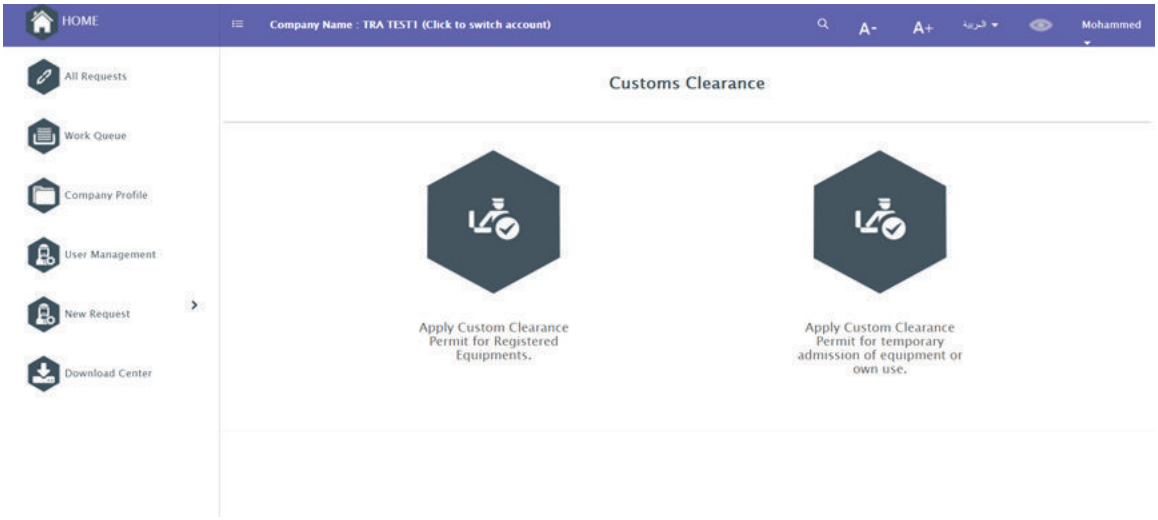
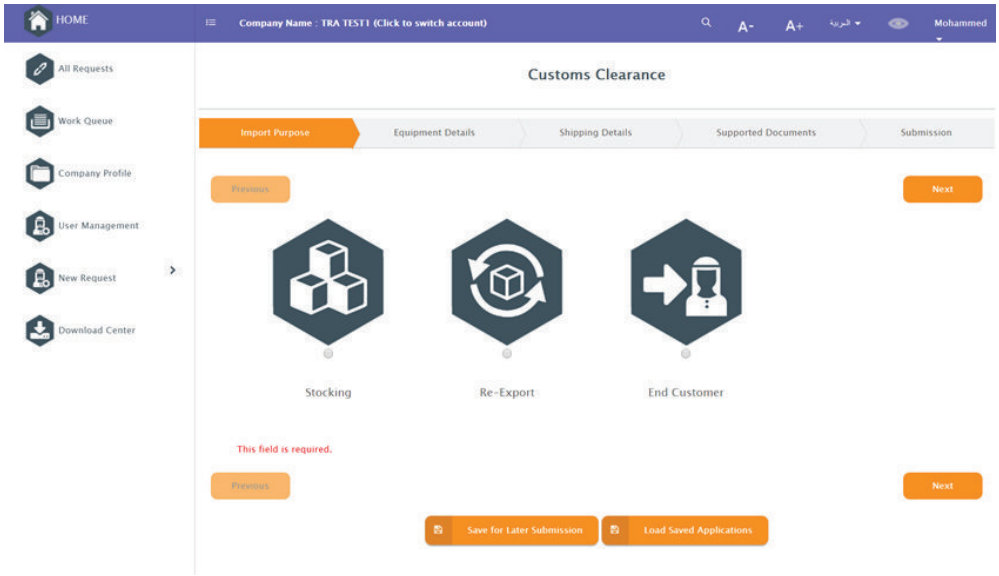
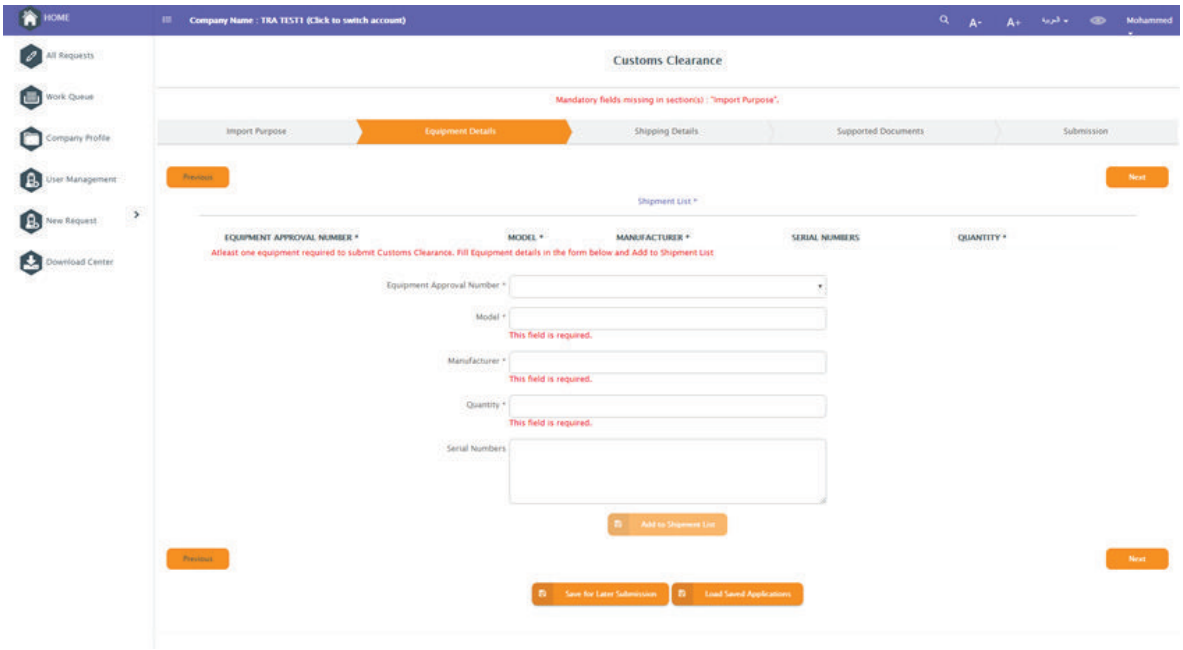
www.tra.gov.ae

5 - Custom clearance for registered equipment if the equipment been approved by TRA or temporary, own use for equipment dose not required TRA approval.

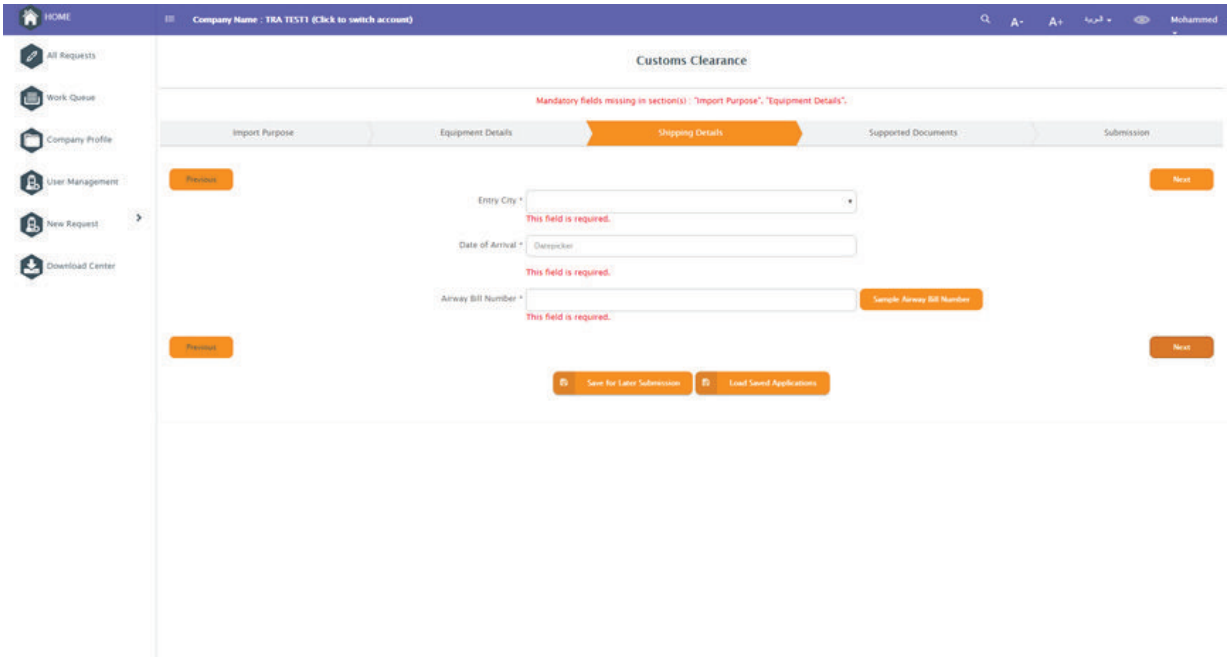




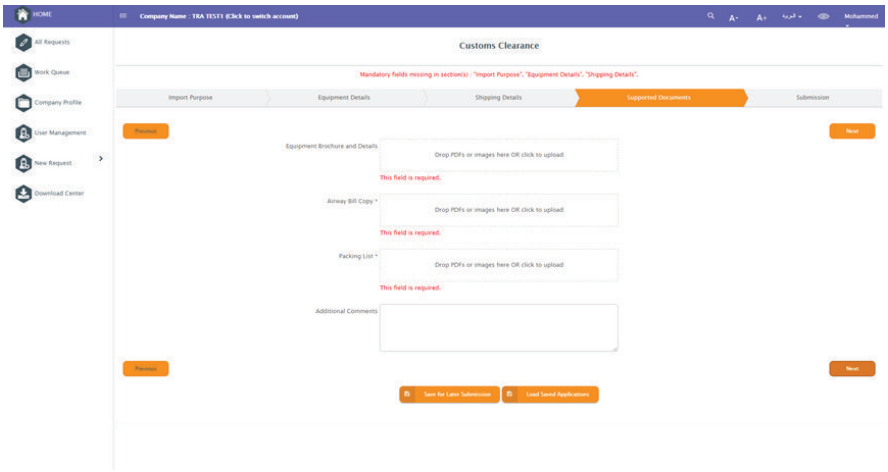
6 - Fill in all equipment details and click add for each model



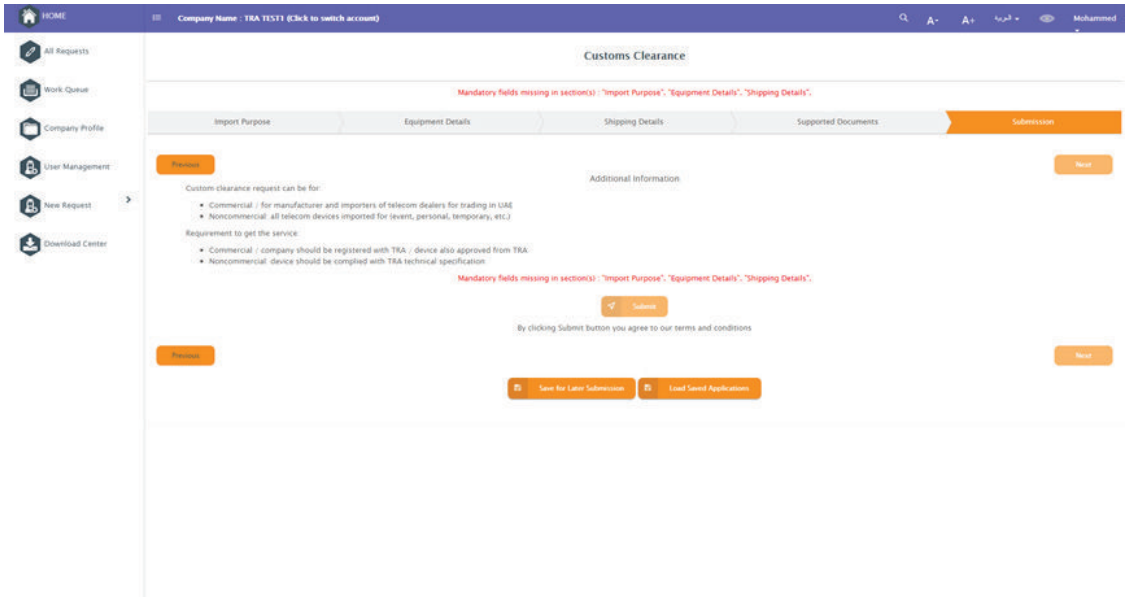
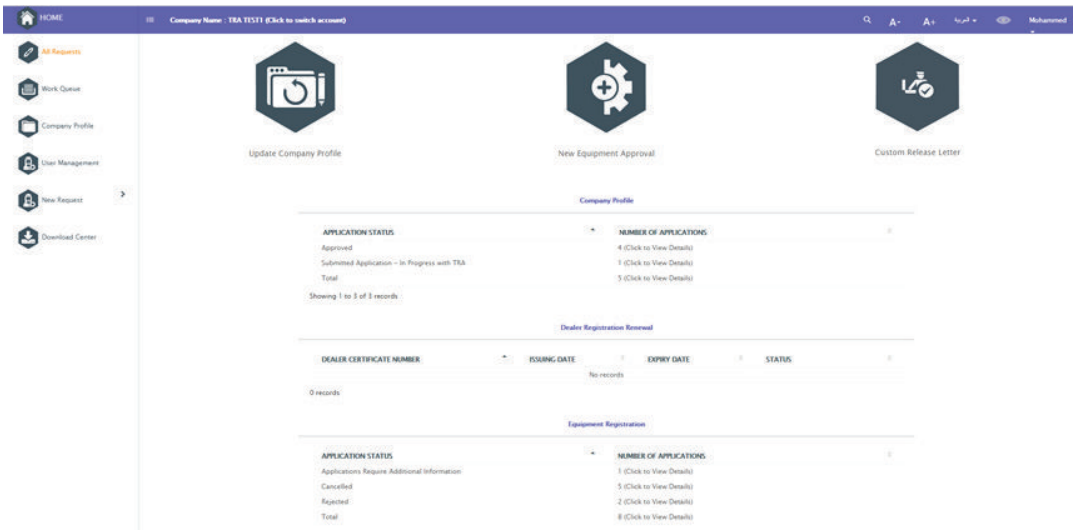
7- Enter the shipping details



9 - Attached supporting documents



10 - Submit the application



11 - To check application status (click) on all requests