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# POLICY

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## Directory Database Interconnection Service

Version 1.0

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## 1 Scope

This Policy adds specificity to the directory database interconnection service contained in the TRA's Interconnect Instructions.

## 2 Purpose

The purpose of this policy is to ensure that there is a mechanism for the receipt and delivery of directory information data to a directory database concept by one or more Licensees. This supports the aim of the TRA to ensure that customers should not be obliged to consult multiple printed directories or to call multiple directory inquiry numbers, based on the fact that different Licensees assign telephone numbers.

## 3 General

- 3.1. Licensees assigning telephone numbers shall co-operate with each other in order to deliver/receive directory information data for the purpose of establishing consolidated directory information data.
- 3.2. Licensees which are database maintainers shall provide a secure electronic transaction interface in accordance with international standards.
- 3.3. Licensees which are not database maintainers shall send directory information data via the secure electronic transaction interface to the Licensees responsible for a directory database.

## 4 Directory Information Data

- 4.1. Licensees shall not disclose in printed directories and/or through directory inquiry services any indication of which Licensee has assigned the telephone number.
- 4.2. Licensees shall agree on any special indications or parameters (for example: name and title conventions, address fields, services, etc.) which are used to categorize directory information data.