
POLICY

TYPE APPROVAL REGIME FOR TELECOMMUNICATIONS EQUIPMENT

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Table of Contents

| | |
|--|----|
| 1. Definitions | 3 |
| 2. Legal References | 5 |
| 3. Introduction | 5 |
| 4. Responsibility for the Type Approval Regime | 5 |
| 5. Scope of Application of the Type Approval Regime | 6 |
| 6. Objectives of the Type Approval Regime | 6 |
| 7. Nature of the Regime | 8 |
| 8. Telecommunications Equipment Manufacturers and Suppliers..... | 8 |
| 9. Type Approval of Telecommunications Equipment | 9 |
| 10. Conformity Mark for Telecommunications Equipment..... | 13 |
| 11. Technical Testing of Telecommunications Equipment | 14 |
| 12. Laboratories and Agreements | 15 |
| 13. Customs Release of Telecommunications Equipment..... | 15 |
| 14. Telecommunications Equipment Market Surveillance..... | 16 |
| 15. Fees | 18 |
| 16. Regulatory Controls | 20 |

1. Definitions

Unless the context requires otherwise, the terms and expressions contained in this Policy shall have the same meanings assigned to them in Federal Decree-Law No. (3) of 2003 concerning the Regulation of the Telecommunications Sector and its amendments. The following terms and words shall have the meanings set out opposite each of them:

- State: The United Arab Emirates.
- Telecom Law: Federal Law by Decree No. 3 of 2003 regarding the Regulation of the Telecommunications Sector and its amendments.
- Executive Regulation: The Executive Regulation of Federal Decree-Law No. (3) of 2003 concerning the Regulation of the Telecommunications Sector.
- Authority: The Telecommunications and Digital Government Regulatory Authority (TDRA).
- Type Approval Regime: The regulatory framework adopted by the Authority to assess wired and wireless telecommunications equipment before allowing it to be marketed, displayed, or used in the State's markets. The Regime aims to ensure that equipment complies with approved technical specifications and national and international legislation through procedures including registration, technical evaluation, authorization, and affixing the conformity mark, thereby enhancing user protection, regulating the market, and stimulating digital innovation.
- Telecommunications Equipment: Wired terminal or wireless equipment or components designed or configured to send and/or receive and/or carry voice, text, or digital telecommunications services over public or private telecommunications networks. This includes standalone units or units integrated into other equipment or systems, provided they comply with the technical specifications and legislation approved in the State.
- Wireless Telecommunications Equipment: Electrical or electronic equipment or components capable of transmitting and/or receiving electromagnetic waves within the radio spectrum from 9 kHz to 3000 GHz for communication or radiodetermination purposes. This includes standalone units or units integrated into other equipment and is regulated by the Authority in accordance with approved technical specifications and legislation.
- Wired Terminal Telecommunications Equipment: Equipment intended for use by subscribers and connected directly, or through a specified interface, to the public telecommunications network, and used to receive or transmit public telecommunications services provided by a licensed entity. Such equipment is subject to the legislation and technical specifications approved in the State.

- **Technical Specifications:** A set of standards and technical requirements issued or adopted by the Authority based on international normative references and defining the operational and technical characteristics of equipment, including frequency ranges, radiated power, protocols, interfaces, electromagnetic compatibility, and safety requirements. These specifications form the primary regulatory reference for evaluating equipment and verifying its compatibility with the State's regulatory and technical environment.
- **Telecommunications Equipment Manufacturer:** A natural or legal person that designs, manufactures, markets, or provides telecommunications equipment under its name or trademark. The manufacturer is responsible before the Authority for ensuring that such equipment complies with the technical specifications and legislation approved in the State, whether manufactured locally or imported.
- **Local Manufacturer:** A natural or legal person licensed to carry out industrial activity within the State and manufacturing telecommunications equipment directly or through a third party within the State, including free zones. The local manufacturer is responsible for ensuring compliance of the equipment with the technical specifications and legislation approved in the State and with all related regulatory requirements.
- **International Manufacturer:** A natural or legal person headquartered outside the State and manufacturing telecommunications equipment marketed under its name or trademark. Such manufacturer may place its equipment on the State's markets through a locally registered importer and bears full responsibility for ensuring compliance of the equipment with the technical specifications and legislation approved in the State.
- **Telecommunications Equipment Importer:** A licensed and registered legal person in the State that imports telecommunications equipment from outside the State for display or sale in the State's markets. The importer is responsible before the Authority for ensuring that imported equipment complies with the approved technical specifications and legislation.
- **Government Entities:** Federal ministries, local departments, authorities, bodies, and their affiliated public institutions.
- **Personal Use:** Possession of telecommunications equipment by a natural or legal person for non-commercial use, without the intention of sale, distribution, or placement on the local market. Such possession is permitted only in limited quantities for personal purposes and provided that the equipment is not used in a manner that violates legislation or affects the security and safety of telecommunications networks in the State.
- **Mutual Recognition Agreements:** Official agreements concluded between two or more parties for the mutual recognition of conformity assessment results in order to reduce costs and duplication in testing processes and strengthen mutual trust between the parties.

2. Legal References

Article 42 of the Telecommunications Law grants the Authority exclusive jurisdiction to issue all permits and approvals related to telecommunications equipment intended for use with a telecommunications network or in the provision of telecommunications services, in accordance with the Executive Regulation of Federal Decree-Law No. (3) of 2003 concerning the Regulation of the Telecommunications Sector.

3. Introduction

In light of the pivotal role played by telecommunications technologies in driving economic and social development, this Type Approval Policy serves as a strategic regulatory framework aimed at ensuring the safety and efficiency of telecommunications equipment used in the State, protecting public health and the public interest, and safeguarding telecommunications network infrastructure. This Policy contributes to regulating the telecommunications equipment market and creating an integrated environment that ensures the circulation of equipment compliant with the laws and legislation in force in the State, while enhancing transparency and confidence among the various stakeholders in the sector.

The Policy also supports national directions toward digital transformation and the accelerated adoption and launch of modern technologies by ensuring the readiness of digital infrastructure and the availability of smart and advanced devices. In line with the State's commitment to future foresight, this Policy supports the UAE's position as a global hub for research and development in the telecommunications technology sector and strengthens efforts to attract start-ups and innovative companies, thereby supporting the establishment of a leading national ecosystem capable of adopting modern and emerging digital technologies.

4. Responsibility for the Type Approval Regime

The Authority has exclusive competence and powers to issue systems, orders, decisions, and procedures relating to the regulation of the manufacture, supply, display, or sale of telecommunications equipment in the State. The Authority is also responsible for setting and issuing national technical specifications and determining the regulatory requirements that ensure equipment safety and compatibility with national networks. The Authority oversees activation of the Regime in cooperation with relevant entities and partners from the public and private sectors within an integrated legislative and regulatory framework consistent with the laws in force in the State and the national strategic directions.

5. Scope of Application of the Type Approval Regime

The Type Approval Regime applies to any natural or legal person intending to carry out an economic activity relating to telecommunications equipment in the United Arab Emirates, including manufacturing, importing, displaying, selling, or commercially using telecommunications equipment in the State. The Regime also covers activities aimed at exporting telecommunications equipment under the country-of-origin classification “United Arab Emirates.”

6. Objectives of the Type Approval Regime

The Type Approval Regime aims to establish a comprehensive regulatory framework for the telecommunications equipment market in the State, stimulate investment and innovation, enable digital transformation and emerging technologies, enhance infrastructure quality, and strengthen protection of the national telecommunications ecosystem from cybersecurity risks, while keeping pace with future directions through the following:

Ensuring the Safety and Operational Integrity of Telecommunications Equipment

- Telecommunications equipment shall not cause harm to the public or to personnel working on public telecommunications networks.
- Telecommunications equipment shall not adversely affect other telecommunications equipment or cause harmful interference to the radio frequency spectrum.
- Telecommunications equipment shall possess an adequate level of immunity against electromagnetic disturbances generated by telecommunications equipment.
- Telecommunications equipment shall be designed and developed to ensure effective protection against cyber risks and threats, in a manner that prevents their exploitation to harm networks or users, and in accordance with applicable national and international cybersecurity standards.

Application of Technical Standards

- Establish technical standards for telecommunications equipment.
- Define the technical tests necessary to ensure conformity of equipment with the applicable technical standards.
- Coordinate with the relevant entities for the approval and implementation of the technical standards.

Regulation and Support of Markets and Services Related to the Sector

- Regulate commercial activities related to telecommunications equipment through the establishment of appropriate regulatory frameworks.
- Regulate the telecommunications equipment market to ensure the availability of equipment that conforms to technical standards and to limit the circulation of non-approved equipment.
- Strengthen market vitality and enhance confidence through continuous oversight and the implementation of necessary corrective measures.

Promoting Investment and Innovation in the Sector

- Encourage investment in the telecommunications equipment sector in the State by providing an attractive and enabling regulatory environment.
- Attract global manufacturers by facilitating procedures and providing support that enables market participants to place their products on the market.
- Support innovation and technological development in the field of telecommunications equipment and technologies by promoting research and development activities, strengthening technical capabilities, and publishing specialised data and statistics in coordination with the relevant entities, thereby contributing to enhanced competitiveness and innovation in the sector.

Enabling Digital Transformation and Emerging Technologies

- Promote the availability of smart telecommunications equipment in the market to support the key enablers of digital transformation and the technical infrastructure underpinning digital services and platforms.
- Support the development of the telecommunications equipment market to foster innovation and accelerate the adoption of modern digital technologies by diversifying the range of advanced equipment available and ensuring its compatibility with the requirements of the evolving digital environment.
- Encourage the adoption of innovative business models and emerging technologies through integration with the ecosystem of approved equipment and coordination with the competent authorities, thereby contributing to the acceleration of digital transformation and the achievement of national objectives in the fields of technology and innovation.

7. Nature of the Regime

A customer journey within the Type Approval Regime begins when the owner of an economic establishment intends to manufacture, supply, or sell telecommunications equipment. The first step is registration with the Authority as a manufacturer or supplier of telecommunications equipment.

The second stage relates to the approval and conformity of telecommunications equipment, including review of the specifications and technical characteristics of the equipment to verify compliance with approved technical specifications. The Authority may require technical testing of the equipment to confirm fulfillment of the applicable requirements. Upon successful completion of conformity procedures, a certificate of conformity is issued. Economic establishments wishing to conduct technical tests may submit an application for telecommunications equipment testing in order to obtain technical reports for the equipment.

The third and final stage is customs clearance, where coordination takes place between the Authority, the Federal Authority for Customs, and the State's ports to ensure that only approved equipment enters the State. A customs clearance permit is granted after verifying fulfillment of all requirements, which contributes to accelerating procedures and reducing the time needed to bring consignments into the State.

In parallel with these stages, the Authority conducts market surveillance activities to verify the safety of the telecommunications equipment market in the State. These activities include field visits to retail outlets as well as electronic monitoring of digital platforms to ensure that unapproved telecommunications equipment is not displayed or sold. The Authority also handles complaints received from customers and follows up suspected violations, thereby protecting the local market and maintaining a orderly telecommunications environment.

Through this integrated system, the Authority enables all parties operating in the telecommunications equipment sector to enter the UAE market in a lawful and organized manner, while ensuring full compliance with national specifications and enhancing consumer confidence in the equipment offered in the market.

8. Telecommunications Equipment Manufacturers and Suppliers

The registration stage for telecommunications equipment manufacturers and suppliers is the first regulatory step and results in the issuance of a certificate for telecommunications equipment manufacturers and suppliers, with a validity period of five (5) years, renewable for similar periods after approval of the submitted documents and fulfillment of the requirements of the registration process, subject to the following conditions:

- **If the company has a place of business in the UAE**, the trade license must be issued by an economic licensing authority in the UAE.

- **If the company is based outside the UAE**, a copy of the trade license issued by the country in which the company is headquartered must be submitted, provided that it is in Arabic or English.
- The registered entity may request the addition of branches affiliated with the company, provided that the branch trade licenses are issued by the same economic licensing authority; otherwise, a new registration is required.

8.1 Local Manufacturers

In support of the industrial environment and to strengthen the position of the United Arab Emirates as a regional hub for the manufacture and export of telecommunications devices and technologies, the TDR A adopts a dedicated regulatory classification for manufacturers conducting manufacturing activities within the UAE. Such entities are classified under the list of “Local Telecommunications Equipment Manufacturers,” and this classification entails the establishment’s commitment to the national “**Made in the Emirates**” framework.

9. Type Approval of Telecommunications Equipment

After completing the telecommunications equipment manufacturers and supplier’s registration stage, the customer may apply for the approval of the equipment intended to be displayed or sold in the UAE markets, as this stage constitutes a key regulatory step aimed at verifying the conformity of the equipment with technical specifications and safety and operational efficiency standards.

The Authority issues a Type Approval Certificate after reviewing the technical file and verifying compliance. The certificate includes a unique approval number and remains valid for three years, while the Authority retains the right to amend, suspend, or cancel it at any time if required by the public interest or if violations are established.

A manufacturer or importer registered in the State may place previously approved telecommunications equipment on the market after obtaining a direct authorization from the holder of the approval for the relevant equipment. If an approved device is found to be in violation of applicable legislation, the approval holder must take appropriate corrective measures, including recall, modification, or withdrawal from the market within the period specified by the Authority and in proportion to the nature and magnitude of the risk. In the event of non-compliance, the necessary regulatory measures shall be taken, which may include banning the equipment and cancelling the approval certificate.

A natural or legal person that manufactures or imports telecommunications equipment for personal, non-commercial use is exempt from these procedures, as are government entities when using equipment for their own needs. It is prohibited to manufacture, display, sell, or use telecommunications equipment included by the Authority in the list of prohibited devices.

9.1 Approval of Wireless Telecommunications Equipment

Telecommunications equipment is classified into three levels determined according to the significance and risk of the technologies used. Each level has a set of approval and conformity requirements. The technical documents must be submitted in accordance with IEC/ISO 17050-1:2004, based on which conformity procedures and technical testing are conducted. The conformity levels determined by the Authority are as follows:

9.1.1 Level One – Declaration of Conformity

This applies to telecommunications equipment of low risk and significance. Approval is granted based on a self-declaration confirming that the equipment complies with the technical specifications and essential requirements approved by the Authority. No external test reports or certificates are required.

9.1.2 Level Two – Technical Conformity Assessment

This applies to equipment of medium risk and significance and requires the submission of technical test reports issued by a laboratory accredited by the International Laboratory Accreditation Cooperation (ILAC), or a certificate of conformity issued by an entity accredited by the Authority.

9.1.3 Level Three – Advanced Conformity Assessment

This applies to equipment of high risk and significance and requires the submission of technical test reports issued by a laboratory recognized by the International Laboratory Accreditation Cooperation (ILAC), or a certificate of conformity issued by an entity accredited by the Authority.

9.2 Approval of Wired Terminal Telecommunications Equipment

Wired terminal telecommunications equipment is approved based on interoperability tests conducted in coordination with telecommunications service providers licensed in the State in accordance with the approved technical specification, in addition to technical tests conducted by the Authority. Licensed telecommunications service providers are required to perform the tests in accordance with the approved technical specification.

9.3 Renewal of Telecommunications Equipment Approval

The Type Approval Certificate for telecommunications equipment is renewed for three years, provided that no modifications have been introduced to the equipment that affect its technical specifications, appearance, model number, or trade name. Equipment whose approval requires re-evaluation due to updates in the technical specifications approved by the Authority is excluded from this rule.

Updating technical specifications or issuing new specifications does not invalidate previously granted Type Approval Certificates, which remain valid until their expiry date, after which the equipment shall be re-evaluated in accordance with the updated specifications.

9.4 Operating System Update for Approved Equipment

An operating system update is defined as a substantial modification to the operating system or embedded software in telecommunications equipment that may affect the device's performance and conformity with the technical specifications and essential requirements approved by the Authority, including communication characteristics, use of frequencies, electromagnetic compatibility (EMC), and safety standards.

To confirm continued conformity of the equipment with the technical requirements, a set of tests shall be conducted to verify ongoing compliance with the approved technical specifications. When carrying out a major operating system update, telecommunications equipment manufacturers and suppliers must:

- Conduct the necessary compatibility tests with the relevant telecommunications networks in accordance with the procedures approved by the Authority.
- Submit the test results to the Authority within no more than thirty (30) days from the date the update is applied.

These procedures are essential conditions for the continued validity of the equipment approval. The Authority reserves the right to suspend or cancel approvals in cases of non-compliance, and it must be ensured that the user or any third party cannot load or modify software on telecommunications equipment in a manner that adversely affects the equipment's compliance with the approved essential requirements.

9.5 Telecommunications Equipment Samples for Testing

- One sample prepared for technical testing purposes.
- One sample of the telecommunications equipment that will be placed on the market – the commercial version.

9.6 Supplier's Declaration of Conformity (SDoC)

The registered manufacturer or importer of telecommunications equipment shall submit a Supplier's Declaration of Conformity (SDoC) for each device in accordance with IEC/ISO 17050-1:2004, which sets out the general principles for issuing a declaration of conformity by the manufacturer or importer or its legal representative.

The manufacturer or importer bears full legal and technical responsibility for the conformity of the equipment with all requirements of the Type Approval Regime, including technical specifications, safety standards, emergency requirements, and operational efficiency. This declaration constitutes one of the essential documents in the approval file, and the Authority may request it at any stage of conformity assessment or subsequent surveillance.

9.7 Authority Technical Specifications

The Authority is responsible for preparing, issuing, and publishing the technical specifications that telecommunications equipment must satisfy, including technical requirements and safety and efficiency standards. In the absence of an approved technical specification for a particular device, the Authority will examine the case individually and conduct a technical assessment taking into account the nature of the device, its uses, and its level of compliance with general requirements, and will then decide whether approval may be granted.

The Authority also confirms that updating technical specifications or issuing new specifications does not affect the validity of Type Approval Certificates previously granted, which remain valid until their expiry date, after which the equipment is re-evaluated based on the new specifications.

9.8 Preliminary Approval of Telecommunications Equipment

These procedures involve issuing a preliminary approval number for the equipment before commencing the final testing and approval process. The purpose is to enable companies to start placing the Type Approval Mark on their products before they enter service, thereby facilitating the commercial and logistical aspects related to marketing the equipment.

This preliminary approval is a temporary step and does not constitute final approval of the equipment. The manufacturer or importer must complete the full approval application within no more than thirty (30) days from the date of issuance of the preliminary approval, otherwise the application may be cancelled.

9.9 Delegation of Telecommunications Equipment Approval

A legal agreement for delegating the use of the powers associated with the Type Approval Certificate of telecommunications equipment from the owner of the approval certificate to another manufacturer or importer headquartered in the State. Both parties remain bound by the obligations imposed on telecommunications equipment before it is displayed or sold in the State's markets.

The delegation of telecommunications equipment approval is registered in the Authority's systems and does not transfer ownership of the Type Approval Certificate. The delegation ends upon cancellation by either party or upon expiry of the approval validity.

10. Conformity Mark for Telecommunications Equipment

The conformity mark issued by the Authority, in the model specified by the Authority, is the official evidence that the telecommunications equipment fulfills all technical and regulatory requirements approved in the State. The rules governing display and use of this mark must be observed at all stages of display, sale, and marketing. Misuse or misleading use of the mark is prohibited and constitutes a regulatory violation subject to legal measures.

The Authority has determined the main locations for affixing the conformity mark to telecommunications equipment as follows:

10.1 Affixing the Mark on the Equipment Packaging

The conformity mark must be affixed clearly, legibly, and in a non-removable manner on the external packaging of the approved product that contains the telecommunications equipment, so that it is easily visible to the consumer.

10.1.1 Affixing the Mark on the Telecommunications Equipment or within the Operating System

The conformity mark must be permanently affixed to the telecommunications equipment, or to the product containing the telecommunications equipment, in a clear and legible manner. If affixing the mark to the device is technically or design-wise impracticable, the mark must be integrated into the device operating system in a way that allows the consumer to access and review it permanently and easily through settings or the basic information screen.

10.1.2 Products Containing Embedded Telecommunications Equipment

- If the embedded module is detachable or technically identifiable independently, each unit must bear its own conformity mark separately.

- If the embedded unit is fully integrated and non-detachable, a conformity statement card must be included on the product packaging or in the user manual.

10.1.3 At Points of Sale or on Electronic Platforms

- At points of sale: the conformity mark must be displayed clearly and legibly beneath the device display platform for consumers.
- On electronic platforms: the conformity mark must be displayed clearly on the dedicated electronic page for each device and must be visible to the consumer before the purchase is completed.

10.1.4 Special Cases and Authority Instructions

If it is impracticable to apply any of the above items, or if different arrangements are required depending on the nature of the device or product, the Authority may issue the necessary instructions and guidance to ensure achievement of the objectives of the Type Approval Regime and preservation of product compliance with safety, regulatory, and transparency requirements.

11. Technical Testing of Telecommunications Equipment

Technical testing is a fundamental procedure to verify the safety, operational efficiency, and compatibility of telecommunications equipment with telecommunications networks in the State and compliance with cybersecurity standards requirements. These tests are carried out in accordance with the technical specifications approved by the Authority and are classified as follows:

11.1 Basic Technical Tests

Basic technical tests are carried out to verify the conformity of telecommunications equipment with the approved technical specifications and include assessment of the essential technical, functional, and security aspects of the equipment. Where necessary, the Authority may conduct such tests additionally to ensure full compliance with the approved requirements.

11.2 Additional Performance and Interoperability Tests

These tests aim to assess the actual performance of telecommunications equipment and verify its compatibility with telecommunications networks and services in the State, thereby ensuring efficient and stable operation and preventing any adverse effects on network integrity or service quality.

11.3 Tests at the Request of Manufacturers or Suppliers

These tests are conducted at the request of telecommunications equipment manufacturers or suppliers to obtain technical reports in accordance with ISO/IEC 17025 requirements. Telecommunications equipment may not be displayed or sold within the State solely on the basis of test reports unless the Type Approval Certificate issued by the Authority has been obtained.

12. Laboratories and Agreements

The Authority accepts technical test reports for telecommunications equipment issued by laboratories holding international accreditation in conformity assessment in accordance with ISO/IEC 17065 and possessing testing facilities accredited under ISO/IEC 17025 in the relevant telecommunications fields, provided that such accreditation is issued by an accreditation body that is a member of the International Laboratory Accreditation Cooperation (ILAC) and covers the technical testing domains and the type of telecommunications equipment that is the subject of the approval application.

The Authority also accepts technical test reports issued under mutual recognition agreements with the Authority within the scope of Type Approval.

13. Customs Release of Telecommunications Equipment

Customs clearance permits are a regulatory mechanism adopted by the Authority for the release of telecommunications equipment imported into the State, according to the intended purpose of import, the type of equipment, the nature of use, and the status of the importer, in a manner that ensures compliance with the approved technical and regulatory controls. The Authority issues the following permits:

13.1 Customs Clearance Permit for Commercial Purposes

This permit is issued for the release of telecommunications equipment approved under the Type Approval Regime and imported by an importer registered with the Authority within the State. The importer must be the holder of the Type Approval Certificate for the relevant equipment or officially authorized by the certificate holder. The permit is issued based on an individual assessment for each shipment.

13.2 Temporary Customs Clearance Permit

This permit is granted for the temporary release of imported telecommunications equipment for non-permanent purposes such as exhibitions, trials, maintenance, or repair. The equipment must be re-exported after the period specified in the permit

expires. The equipment is not required to hold a Type Approval Certificate, and the applicant is not required to be registered with the Authority.

13.3 Customs Clearance Permit for Self-Use (Non-Commercial) Purposes

This permit is issued to enable customs release of imported telecommunications equipment for non-commercial use, including personal use by individuals or internal use by institutions, without any intention to sell the equipment in the State. The permit beneficiary must adhere only to the specified use. The Authority reserves the right to verify the nature of use and to take the appropriate regulatory measures if violations are established. Such equipment is not exempt from the requirement to comply with the technical specifications approved in the State or from any additional procedures required by the Authority.

14. Telecommunications Equipment Market Surveillance

The telecommunications equipment market surveillance framework aims to ensure that equipment circulating in the local market complies with essential requirements and the approved technical specifications, while protecting consumers and promoting a safe and fair market environment.

14.1 Objectives of Market Surveillance

Through market surveillance activities, the Authority seeks to verify the conformity of telecommunications equipment placed on the market with the approved technical specifications, address complaints and potential violations, and detect any practices that may put public safety or the regulatory environment at risk. These activities also strengthen confidence in the market and encourage compliance with laws and legislation.

14.2 Surveillance Methodology and Implementation Mechanisms

The Authority adopts a flexible and comprehensive methodology aimed at ensuring full compliance with the Type Approval Regime. This includes:

- Field visits: conducting periodic or surprise inspection campaigns at telecommunications equipment outlets, exhibitions, warehouses, and distribution points within the State to verify the commitment of relevant entities to the approved legislation and specifications.
- Technical testing: where necessary, the Authority conducts technical testing of the equipment covered by inspection, whether in its national laboratories or through accredited laboratories, to verify conformity with the approved technical specifications and legislation.

14.3 Obligations of Telecommunications Equipment Manufacturers and Suppliers

Manufacturers and suppliers of telecommunications equipment shall fully cooperate in all stages of market surveillance activities, including providing samples, technical documents, or information related to supply chains (purchasing and distribution entities) upon request, without imposing any fees or conditions.

14.4 Handling Violations and Corrective Measures

If a case of non-conformity relating to telecommunications equipment in the State's markets is detected, the following procedures shall be followed:

- Issuing an official notice to the relevant economic establishment specifying the required corrective measures and the time limit for rectifying the situation.
- Re-evaluation: after the grace period expires, the Authority conducts a follow-up visit to verify implementation of the required corrective measures.
- Cost bearing: the relevant economic establishment shall bear all administrative costs associated with the corrective measures taken.

14.5 Re-Visit and Subsequent Review

Upon expiry of the grace period granted to rectify the situation, the Authority conducts a follow-up visit to the establishment's site to verify the extent of compliance with the required corrective measures. If non-conformity continues or the establishment fails to respond to the Authority's instructions, the Authority may take the necessary legal and regulatory action to protect consumers and the public interest, such as imposing a ban on the display and sale of non-compliant equipment in the local market and suspending or cancelling approvals or permits related to approval or importation.

15. Fees

The Authority applies the Type Approval service fee schedule intended to sustain technical and regulatory services and support the efficiency of the framework.

15.1 Fees for the Permit of Telecommunications Equipment Manufacturers and Suppliers

| Service Type | Fee (AED) | Notes |
|------------------------|-------------|----------------------------------|
| Application for permit | 500 | Paid in advance; non-refundable |
| Permit renewal | 5,100 | Every 5 years |
| Permit amendment | 100 | Includes amendment of basic data |
| Permit issuance | 5,000 | Permit validity: 5 years |
| Renewal delay fee | 100 monthly | Up to a maximum of 12 months |

- An application for renewal shall be submitted thirty (30) days before expiry, or within fifteen (15) days after expiry. Thereafter, the permit is temporarily suspended, and delay fees apply from the actual expiry date.
- The permit shall be deemed cancelled and non-renewable after twelve (12) months from the expiry date.
- Fees shall not be refunded if the permit is cancelled by the establishment or as a result of violations.

15.2 Fees for Telecommunications Equipment Approval

| Service Type | Fee (AED) | Conditions / Notes |
|---------------------------------------|----------------------------|--|
| Equipment registration application | 500 | Non-refundable; payable upon submission |
| Issuance of certificate of conformity | 200 | Validity: 3 years |
| Renewal of certificate of conformity | 300 | Subject to renewal provisions |
| Renewal delay fee | 100 monthly | Subject to renewal provisions |
| Technical testing fees | As determined by the tests | Technical tests specified by the Authority |

- An application for renewal shall be submitted thirty (30) days before expiry, or within fifteen (15) days after expiry. Thereafter, the certificate is deemed suspended temporarily, and the delay fine is calculated from the expiry date.
- If the equipment undergoes a major operating system upgrade, the applicant must pay the technical testing fees determined by the Authority. Such fees are non-refundable and are charged for review of the application and repetition of the basic tests.

15.3 Fees for Telecommunications Equipment Testing

| Technology | Fee (AED) |
|------------------------------------|-----------|
| Mobile Phone (2G) | 2,600 |
| Mobile Phone (3G) | 2,600 |
| Mobile Phone (4G) | 2,600 |
| Mobile Phone (5G) | 4,000 |
| Emergency Broadcast – mobile phone | 2,500 |
| Calling Name Presentation | 1,700 |
| Advanced Mobile Location | 2,800 |
| Wi-Fi | 8,100 |
| Bluetooth | 2,700 |
| SRD/LPD & ISM band | 1,400 |
| PMR, small boat & Amateur | 1,400 |
| Performance (IOP) | 2,500 |
| eCall | 6,100 |
| NB-IoT | 3,800 |

15.4 Pricing of Tests Not Included in the Fee Schedule

If the Authority receives a request to conduct technical tests not included in the approved testing fee schedule, a fee of AED 4,000 shall be charged for each unlisted test. The value of the testing fee shall be studied and submitted to the Authority's Board for inclusion in the fee schedule within one month from the date of the first unlisted test.

16. Regulatory Controls

16.1 Approval Procedures

The Authority reserves the right to take the appropriate legal action, including rejection, suspension, or cancellation of any registration where false information is submitted, where the legislation regulating the telecommunications equipment market is violated, where any related technical or regulatory controls are breached, or where security vulnerabilities affecting the safety of networks or users are identified, until the necessary technical and regulatory remedies are completed. This action is based on Federal Law No. (3) of 2003 concerning the Regulation of the Telecommunications Sector and the decisions and regulations issued pursuant thereto.

16.2 Cancellation of Applications

Applications and transactions referred back to the customer for completion of deficiencies and requirements, and not completed within thirty (30) days from the date of referral, shall be deemed cancelled by operation of the system without the need to issue a warning or notice and without reference to the applicant.

16.3 Privacy and Confidentiality of Information

The Authority shall maintain the confidentiality of technical and commercial information obtained during market surveillance activities and shall not use such information except for regulatory and technical verification purposes, in accordance with the laws and legislation in force in the State.