

## **Quality, Health, Safety and Environment System Policy**

The Telecommunications and Digital Government Regulatory Authority (TDRA) is an independent Federal Government entity entrusted to oversee the Telecommunications and ICT (Information Communication Technology) sector in the UAE. The objectives of the TDRA include: ensuring adequacy and enhancement of Telecom and ICT services throughout the UAE; establishing and implementing a regulatory framework; and promoting the UAE as a regional ICT hub.

The TDRA shall strive to enhance quality of its services; promote E-Government; protect consumer interests; raise public awareness; encourage investment; innovate and facilitate growth in the Telecom and ICT sector. The TDRA shall also promote and protect the interests of UAE Telecom and ICT sector at national, regional and international forums.

The TDRA shall strive to excel in all aspects of its operations. The TDRA shall strive for achieving due standards of QHSE in all internal as well as customer centric processes. The TDRA is committed to comply with applicable compliance obligations including and not limited to federal laws and regulations issued from time to time. The TDRA shall strive to protect environment and ensure occupational health and safety by management of its energy consumption, controlling waste generation, prevention of pollution and prevention of injuries/accidents and/or ill-health as part of its responsibilities towards its employees and society at large. TDRA understands the risks that arise out of its operations and commits to having an effective risk management process in place. TDRA is committed to eliminate the occupational Health & Safety hazards and risks from its activities. TDRA shall use the QHSE policy as a framework for setting objectives for its management systems. The TDRA shall deliver these commitments through implementation of best practices and continually improving the performance of the QHSE management system.

### **EMPLOYEE RESPONSIBILITIES**

The TDRA shall ensure that all employees are aware of and play their role in the successful implementation of the QHSE management system; Employees shall consult and participate in any QHSE related events including any emergency mock-drills; immediately report any unsafe conditions to their supervisors or QHSE representatives and not take risks that could affect the environment and/or their own or other persons' occupational health and safety. Employees shall be responsible for energy, water and paper consumption.

## **QHSE POLICY CONTROL AND REVIEW**

The TDRA shall ensure that the QHSE policy is communicated, understood and applied within the organization to every employee and display it in prominent locations as required. The TDRA shall bring the QHSE policy to the attention of any external party associated with the TDRA such as its customers, external providers and visitors, as required and to any other interested parties including members of the public. The TDRA shall review the QHSE policy annually.