Report a Cyber Incident

About the Service/Feature

This service allowed the government entities to report an incident to be investigated by the TDRA team.

Service steps

Step 1 → Log in using UAE Pass

Step 2 → Submit a service request

Step 3 → Fill-in the form and provide the required data

Step 4 → TDRA will the submitted request and data provided

Step 5 → Processing the cyber incident response

Step 6 → Receiving a detailed report about the incident

Category	Variation
Type	Transactional
Expected Time	3 - 90 working days
Fees	Free of charge
Audience	Government entities
About	Providing a cyber-incident response service by investigating the incident and presenting the results to the government entity requesting the service, in addition to analyzing the IOCs provided by the entity and providing a report on the findings. The service also allows the removal of fraudulent and harmful websites in cooperation with the competent international authorities
Channels	Not Available
Payment Channels	Not Available
Terms & conditions	None
Required Documents	Providing IOCs data
Results Require Office Visit	No

Service package	None
Service Complexity Level	Complex
Service Outcome	– Providing the customer with a detailed report on the cyber incident in addition to the results of the IOCs analysis – Removing fraudulent and malicious websites
Service Connectivity With Other Services	None
Service Limitation	None
Service Remark	None